Unbundled Services

Product	Activity/Features	Services Ordered	FOC Guidelines	Installation Guidelines	Repair Guidelines
UBS (continued)	**Line Side Analog** Addition or change of CO Features provided on 'Feature Exception List'		24 hours manual 20 minutes Fully Electronic Flow Through from IMA to SOP	**One (1) Business Day**	24 hours OOS 48 hours AS
	Line Side Analog Addition or change of CO Features not provided on 'Feature Exception List'		24 hours manual 20 minutes Fully Electronic Flow Through from IMA to SOP	Three (3) Business Days **Colorado and Minnesota** <u>**only:**</u> **Two (2) Business Days**	24 hours OOS 48 hours AS
	ISDN-BRI Line-side Port. With a Qwest standard configuration and LCC already supported in the requested switch.	1 to 4 Line Ports	48 hours	Zone 1: Seven (7) Business Days Zone 2: ICB	24 hours Zone 1 24 hours Zone 2
		5 or more Line Ports	192 hours	ICB	24 hours

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Unbundled Services

Product	Activity/Features	Services Ordered	FOC Guidelines	Installation Guidelines	Repair Guidelines
UBS (continued)	ISDN-BRI Line-side Port. With non standard configuration and LCC already supported in the requested switch	1 to 4 Line Ports	48 hours	Zone 1: Seventeen (17) Business Days (includes Ten (10) days for complex translations.) Zone 2: ICB	24 hours Zone 1 24 hours Zone 2
		5 or more Line Ports	192 hours	ICB	24 hours

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Unbundled Services

Product	Activity/Features	Services Ordered	FOC Guidelines	Installation Guidelines	Repair Guidelines
UBS (continued)	DS1 Trunk Port	1 to 8 Digital Interface Ports	2 Business Days	Zone 1: Five (5) Business Days Zone 2: Six (6) Business Days	24 hours Zone 1 24 hours Zone 2
		9 to 16 Digital Interface Ports	2 Business Days	Zone 1: Six (6) Business Days Zone 2: Seven (7) Business Days	24 hours Zone 1 24 hours Zone 2
		17 to 24 Digital Interface Ports	2 Business Days	Zone 1: Seven (7) Business Days Zone 2: Eight (8) Business Days	24 hours Zone 1 24 hours Zone 2
		25 or more Digital Interface Ports	8 Business Days	ICB	24 hours

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Unbundled Services

Product	Activity/Features	Services Ordered	FOC Guidelines	Installation Guidelines	Repair Guidelines
UBS (continued)	Trunk Group Members • Translation questionnaire required. • Routing to trunks is ordered separately as Customized Routing. • DS1 trunk port & UDIT in place.	**Zone 1** 1 to 24 DS0 Trunk Members	5 Business Days	Seven (7) Business Days.	24 hours
		25 to 48 DS0 Trunk Members	5 Business Days	Eight (8) Business Days	24 hours
		49 to 72 DS0 Trunk Members	5 Business Days	Ten (10) Business Days	24 hours
		73 to 96 DS0 Trunk Members	5 Business Days	Twelve (12) Business Days	24 hours
		97 to 120 DS0 Trunk Members	5 Business Days	Fourteen (14) Business Days	24 hours
		121 to 144 DS0 Trunk Members	5 Business Days	Fifteen (15) Business Days	24 hours
		145 to 168 DS0 Trunk Members	5 Business Days	Sixteen (16) Business Days	24 hours
		169 to 240 DS0 Trunk Members	5 Business Days	Eighteen (18) Business Days	24 hours
		241 or more DS0 Trunk Members	8 Business Days	ICB	24 hours

Unbundled Services

Product	Activity/Features	Services Ordered	FOC Guidelines	Installation Guidelines	Repair Guidelines
UBS (continued)	Trunk Group Members • Translation questionnaire required. • Routing to trunks is ordered separately as customized routing. • DS1 trunk port & UDIT in place.	Zone 2 1 to 24 DS0 Trunk Members	Five (5) Business Days	Eighteen (18) Business Days.	24 hours
		25 to 72 DS0 Trunk Members	Five (5) Business Days	Nineteen (19) Business Days	24 hours
		73 to 120 DS0 Trunk Members	Five (5) Business Days	Twenty (20) Business Days	24 hours
		121 or More DS0 Trunk Members	Eight (8) Business Days	ICB	24 hours

Unbundled Services

Product	Activity/Features	Services Ordered	FOC Guidelines	Installation Guidelines	Repair Guidelines
UBS (continued)	Two Way and DID Equivalent Group (add / change / increase) DS1 trunk port in place.	1 to 8 DS0 Trunk Members	48 hours	Zone 1: Five (5) Business Days Zone 2: Six (6) Business Days	24 hours Zone 1 24 hours Zone 2
		9 to 16 DS0 Trunk Members	48 hours	Zone 1: Six (6) Business Days Zone 2: Seven (7) Business Days	24 hours Zone 1 24 hours Zone 2
		17 to 24 DS0 Trunk Members	48 hours	Zone 1: Seven (7) Business Days Zone 2: Eight (8) Business Days	24 hours Zone 1 24 hours Zone 2
		25 or more DS0 Trunk Members	192 hours	ICB	24 hours

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Unbundled Services

Product	Activity/Features	Services Ordered	FOC Guidelines	Installation Guidelines	Repair Guidelines
UBS (continued)	ISDN-PRI Capable Trunk-Side DS1 trunk port in place.	1 to 8 DS0 Trunk Members	48 hours	Zone 1: Five (5) Business Days Zone 2: Six (6) Business Days	4 hours Zone 1 4 hours Zone 2
		9 to 16 DS0 Trunk Members	48 hours	Zone 1: Six (6) Business Days Zone 2: Seven (7) Business Days	4 hours Zone 1 4 hours Zone 2
		17 to 24 DS0 Trunk Members	48 hours	Zone 1: Seven (7) Business Days Zone 2: Eight (8) Business Days	4 hours Zone 1 4 hours Zone 2
		25 or more DS0 Trunk Members	192 hours	ICB	4 hours

Unbundled Services

Product	Activity/Features	Services Ordered	FOC Guidelines	Installation Guidelines	Repair Guidelines
Unbundled Packet Switch (UPS) Interface Port			48 hours	New service request – Seven (7) Business Days	24 hours
UPS Customer Channel	• Design changes – Eight (8) Business Days • Non-design changes – Five (5) Business Days • Service changes – Five (5) business days		48 hours	New service request – Ten (10) Business Days	24 hours

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General Information - LIS and Wireless Type 2 Trunking

General Information and Definitions

Qwest encourages CLECs to participate in forecast joint planning with Qwest to define a mutual trunk forecast to enable growth planning for both Parties.

A CLEC's 1ˢᵗ turn up in a local calling area (Local/EAS) will be negotiated as ICB.

The LIS and Wireless Type 2 Order Standard Intervals are guidelines based on the minimum number of days required by Qwest to provide these services.

Critical dates are associated with providing standard and/or negotiated LIS and Wireless Type 2 orders. These dates are used by Qwest to monitor the progress of filling the order. At any point in the order interval, Qwest is able to determine which critical date was last completed.

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LIS Trunking

New Installations* (New TSC, New Trunk Group) with Translations Work

A CLEC's first turn up in a local calling area (Local/EAS) will be negotiated as ICB in a Service Planning meeting with the Sales & Service Team, Project Management, Design Test and Turn-Up and the provisioning Service Delivery Coordinator.

Activity (Zone 1 areas)	Trunks Ordered	FOC Guidelines	Installation Guidelines	Repair Guidelines
0 - 10 NPA NXX(s)	1 to 240	Five (5) Business Days	Twenty-Two (22) Business Days	24 hours
	241 or more	ICB	ICB	24 hours
11 - 20 NPA NXX(s)	1 to 240	Five (5) Business Days	Thirty-Five (35) Business Days	24 hours
	241 or more	ICB	ICB	24 hours
21 or More NPA NXX(s)	1 or more	ICB	ICB	24 hours

Activity (Zone 2 areas)	Trunks Ordered	FOC Guidelines	Installation Guidelines	Repair Guidelines
0 - 10 NPA NXX(s)	1 to 120	Five (5) Business Days	Twenty-Two (22) Business Days	24 hours
	121 or more	ICB	ICB	24 hours
11 - 20 NPA NXX(s)	1 to 120	Five (5) Business Days	Thirty-Five (35) Business Days	24 hours
	121 or more	ICB	ICB	24 hours
21 or More NPA NXX(s)	1 or more	ICB	ICB	24 hours

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LIS Trunking

Changes & Rearrangements (Existing TSC, Existing Trunk Group) with Translations Work

A CLEC's first turn up in a local calling area (Local/EAS) will be negotiated as ICB in a Service Planning meeting with the Sales & Service Team, Project Management, Design Test and Turn-Up and the provisioning Service Delivery Coordinator.

Activity (Zone 1 areas)	Trunks Ordered	FOC Guidelines	Installation Guidelines	Repair Guidelines
0 - 10 New NPA NXX(s) or Existing NPA NXX(s)	1 to 240	Five (5) Business Days	Twenty-Two (22) Business Days	24 hours
	241 or more	ICB	ICB	24 hours
11 - 20 New NPA NXX(s) or Existing NPA NXX(s)	1 to 240	Five (5) Business Days	Thirty-Five (35) Business Days	24 hours
	241 or more	ICB	ICB	24 hours
21 or More New NPA NXX(s) or Existing NPA NXX(s)	1 or more	ICB	ICB	24 hours

Activity (Zone 2 areas)	Trunks Ordered	FOC Guidelines	Installation Guidelines	Repair Guidelines
0 - 10 New NPA NXX(s) or Existing NPA NXX(s)	1 to 120	Five (5) Business Days	Twenty-Two (22) Business Days	24 hours
	121 or more	ICB	ICB	24 hours
11 - 20 New NPA NXX(s) or Existing NPA NXX(s)	1 to 120	Five (5) Business Days	Thirty-Five (35) Business Days	24 hours
	121 or more	ICB	ICB	24 hours
21 or More New NPA NXX(s) or Existing NPA NXX(s)	1 or more	ICB	ICB	24 hours

NOTE: Installation of new NXX(s) conforms to National Industry Standards. Trunks will not be functional until the NXX is installed.

LIS Trunking

Trunk Augments* without Translations Work

A CLEC's first turn up in a local calling area (Local/EAS) will be negotiated as ICB in a Service Planning meeting with the Sales & Service Team, Project Management, Design Test and Turn-Up and the provisioning Service Delivery Coordinator.

	Trunks Ordered	FOC Guidelines	Installation Guidelines	Repair Guidelines
Zone 1	1 to 24	Three (3) Business Days	Seven (7) Business Days	24 hours
	25 to 48	Four (4) Business Days	Eight (8) Business Days	24 hours
	49 to 72	Four (4) Business Days	Ten (10) Business Days	24 hours
	73 to 96	Five (5) Business Days	Twelve (12) Business Days	24 hours
	97 to 120	Five (5) Business Days	Fourteen (14) Business Days	24 hours
	121 to 144	Five (5) Business Days	Fifteen (15) Business Days	24 hours
	145 to 168	Five (5) Business Days	Sixteen (16) Business Days	24 hours
	169 to 240	Five (5) Business Days	Eighteen (18) Business Days	24 hours
	241 or more	ICB	ICB	24 hours

LIS Trunking

Trunk Augments* without Translations Work

A CLEC's first turn up in a local calling area (Local/EAS) will be negotiated as ICB in a Service Planning meeting with the Sales & Service Team, Project Management, Design Test and Turn-Up and the provisioning Service Delivery Coordinator.

	Trunks Ordered	FOC Guidelines	Installation Guidelines	Repair Guidelines
Zone 2	1 to 24	Five (5) Business Days	Eighteen (18) Business Days	24 hours
	25 to 72	Five (5) Business Days	Nineteen (19) Business Days	24 hours
	73 to 120	Five (5) Business Days	Twenty (20) Business Days	24 hours
	121 or more	ICB	ICB	24 hours

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LIS Trunking

Product	Services Ordered	FOC Guidelines	Installation Guidelines	Repair Guidelines
Point Code Change	Per Trunk Group	ICB	ICB	24 hours
64 Clear Channel End-Office Not Equipped	Per Trunk Group	ICB	ICB	24 hours

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Wireless Type 1

Product	Trunks Ordered	FOC Guidelines	Installation Guidelines	Repair Guidelines
DS0 or Voice Grade Equivalent	1 to 8	Two (2) Business Days	Zone 1: Five (5) Business Days Zone 2: Six (6) Business Days	4 hours Zone 1 4 hours Zone 2
	9 to 16	Two (2) Business Days	Zone 1: Six (6) Business Days Zone 2: Seven (7) Business Days	4 hours Zone 1 4 hours Zone 2
	17 to 24	Two (2) Business Days	Zone 1: Seven (7) Business Days Zone 2: Eight (8) Business Days	4 hours Zone 1 4 hours Zone 2
	25 or more	ICB	ICB	4 hours

Wireless Type 2

New Installations* (New TSC, New Trunk Group) with Translations Work

A CLEC's first turn up in a local calling area (Local/EAS) will be negotiated as ICB in Service Planning discussions with the provisioning Service Delivery Coordinator.

Activity (Zone 1 areas)	Trunks Ordered	FOC Guidelines	Installation Guidelines	Repair Guidelines
0 - 10 NPA NXX(s)	1 to 240	Five (5) Business Days	Twenty-Two (22) Business Days	24 hours
	241 or more	ICB	ICB	24 hours
11 - 20 NXX(s	1 to 240	Five (5) Business Days	Thirty-Five (35) Business Days	24 hours
	241 or more	ICB	ICB	24 hours
21 or More NXX(s)	1 or more	ICB	ICB	24 hours

Activity (Zone 2 areas)	Trunks Ordered	FOC Guidelines	Installation Guidelines	Repair Guidelines
0 - 10 NPA NXX(s)	1 to 120	Five (5) Business Days	Twenty-Two (22) Business Days	24 hours
	121 or more	ICB	ICB	24 hours
11 - 20 NXX(s)	1 to 120	Five (5) Business Days	Thirty-Five (35) Business Days	24 hours
	121 or more	ICB	ICB	24 hours
21 or More NXX(s)	1 or more	ICB	ICB	24 hours

Wireless Type 2

Changes & Rearrangements (Existing TSC, Existing Trunk Group) with Translations Work

A CLEC's first turn up in a local calling area (Local/EAS) will be negotiated as ICB in Service Planning discussions with the provisioning Service Delivery Coordinator

Activity (Zone 1 areas)	Trunks Ordered	FOC Guidelines	Installation Guidelines	Repair Guidelines
0 - 10 New NPA NXX(s) or Existing NPA NXX(s)	1 to 240	Five (5) Business Days	Twenty-Two (22) Business Days	24 hours
	241 or more	ICB	ICB	24 hours
11 - 20 New NPA NXX(s) or Existing NPA NXX(s)	1 to 240	Five (5) Business Days	Thirty-Five (35) Business Days	24 hours
	241 or more	ICB	ICB	24 hours
21 or More New NPA NXX(s) or Existing NPA NXX(s)	1 or more	ICB	ICB	24 hours

Activity (Zone 2 areas)	Trunks Ordered	FOC Guidelines	Installation Guidelines	Repair Guidelines
0 - 10 New NPA NXX(s) or Existing NPA NXX(s)	1 to 120	Five (5) Business Days	Twenty-Two (22) Business Days	24 hours
	121 or more	ICB	ICB	24 hours
11 - 20 New NPA NXX(s) or Existing NPA NXX(s)	1 to 120	Five (5) Business Days	Thirty-Five (35) Business Days	24 hours
	121 or more	ICB	ICB	24 hours
21 or More New NPA NXX(s) or Existing NPA NXX(s)	1 or more	ICB	ICB	24 hours

NOTE: Installation of new NXX(s) conforms to National Industry Standards. Trunks will not be functional until the NXX is installed.

Wireless Type 2

Trunk Augments* without Translations Work

A CLEC's first turn up in a local calling area (Local/EAS) will be negotiated as ICB in Service Planning discussions with the provisioning Service Delivery *Coordinator.*

	Trunks Ordered	FOC Guidelines	Installation Guidelines	Repair Guidelines
Zone 1	1 to 24	Three (3) Business Days	Seven (7) Business Days	24 hours
	25 to 48	Four (4) Business Days	Eight (8) Business Days	24 hours
	49 to 72	Four (4) Business Days	Ten (10) Business Days	24 hours
	73 to 96	Five (5) Business Days	Twelve (12) Business Days	24 hours
	97 to 120	Five (5) Business Days	Fourteen (14) Business Days	24 hours
	121 to 144	Five (5) Business Days	Fifteen (15) Business Days	24 hours
	145 to 168	Five (5) Business Days	Sixteen (16) Business Days	24 hours
	169 to 240	Five (5) Business Days	Eighteen (18) Business Days	24 hours
	241 or more	ICB	ICB	24 hours

	Trunks Ordered	FOC Guidelines	Installation Guidelines	Repair Guidelines
Zone 2	1 to 24	Five (5) Business Days	Eighteen (18) Business Days	24 hours
	25 to 72	Five (5) Business Days	Nineteen (19) Business Days	24 hours
	73 to 120	Five (5) Business Days	Twenty (20) Business Days	24 hours
	121 or more	ICB	ICB	24 hours

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Wireless Type 2

Product	Services Ordered	FOC Guidelines	Installation Guidelines	Repair Guidelines
Point Code Change	Per Trunk Group	ICB	ICB	24 hours
64 Clear Channel End-Office Not Equipped	Per Trunk Group	ICB	ICB	24 hours

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Product	Activity/Features	Services Ordered	FOC Guidelines	Installation Guidelines	Repair Guidelines
CCSAC/SS7	New Installation	1 or more Port Connections	ICB	ICB	ICB
	Option Activation		Two (2) Business Days	Seven (7) Business Days	ICB

Product	Activity/Features	Services Ordered	FOC Guidelines	Installation Guidelines	Repair Guidelines
LIDB		1 or more originating point codes activated or changed	Two (2) Business Days	Seven (7) Business Days	ICB

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NETWORK IDENTIFIED WIRE CENTER INFORMATION

Network Identified Wire Center Information is located at: http://www.qwest.com/wholesale/guides/geozone.html

The Resale, UNE and Interconnection Service guidelines contained herein are subject to change at anytime by Qwest. Please refer to the Web location (http://www.qwest.com/wholesale/guides/sig/index.html) for the most current copy.

Last Updated: December 8, 2003

FEATURE EXCEPTION LIST – 1 Day

The following list details switch features that may be added or changed on indicated service types in One (1) Business Day. Not all features listed are available with each product type. Feature availability by product is available in the appropriate Product Catalogue.

USOC	Feature Name
1W1	Non -RC
3BL	3 Way Calling PPU Block
69A	Call Forward Don't Answer
69D	Directed Call Pickup Non Barge In
69H	Call forward Don't Answer All Calls
69J	Call forward Busy Line All Calls
69B1X	Call Forward Busy Line
6APPK	Call Hold
6MD	Directed Call Pickup non barge in
6SY	Call Waiting Terminating
6SZ	Call Waiting Originating
9FK	Answering Service Listing
AFD	Remote Access Forwarding
AFM	Remote Access Forwarding
AS3WL	Long Distance Ring with Call Waiting Tone
ASGSW	Basic Wire Maintenance – TAP Discount
ATF	Scheduled Forwarding
AYK	Anonymous Call Rejection
BOV	Executive Busy override
C3W	Data call Protection
C6RPN	Call Park (Retrieval)
C7APN	Call Park (Answer Back)
C7QPA	NextConnects
CP4PN	Call Park (Basic)
CP7PN	Call Park (Directed)
CDOBO	I Called Blocking Origination
CDOBT	I Called Blocking Terminating
CHB	Change or Resp charge
CLT	Additional Listing
CTP	Call Transfer
CV9	Call Forwarding Variable
D7N	Data Call Protection

D7T	Do Not Disturb
DMA	Directed Call Pickup – Barge In
DPG	Directed Call Pickup – Barge In
DRS++	Custom Ringing
E1N	Intra Call
E2H	3 Way Conferencing
E3D	Speed CL - 30
E3L	Speed CL - 8&30
E3P	Call Pickup (Basic)
E3PPK	Call Pickup (Basic)
E62	Call Waiting Originating
E6A	Special Call Cust Changeable
E6C	Dial Call Waiting
E6D	Directed call Pickup Non Barge In
E6G	Call Forward Busy Line
E6GNC	Call Forward Busy Line
E6GUR	Call Forward Busy Line
E6N	Call Waiting Intragroup
E8C	Speed CL - 8
E8CDX	Speed Calling
E9G	Call Forward Don't Answer
E9GNC	Call Forward Don't Answer
E9GUR	Call Forward Don't Answer
EAB	Call Hold
EAJEX	EAS – Centrex Charge
EAN	CTX Conference Call
EAP	Call Forward over Private fac.
EAT	Call Forward Variable CTX
EFK	Call Forward variable/Call Forward Don't Answer
EM6	Email Listing
ENJBE	EAS Basic Exchange Charge
ER3	Call Forwarding, Speed Call 8
ER4	Call Forwarding, Speed Call 30
ER5	Call Forwarding, 3 Way Calling
ER6	Speed Call 8, 3 Way Calling
ER6DX	Call Forward Variable/3 Way Call
ER7	Speed Call 30, 3 Way Calling
ER9	Call Waiting, 3 Way Calling
ERB	Call Forwarding Busy Line - Customer Programmable

ERD	Call Forwarding Don't Answer - Customer Programmable
ERH	Call Forward Busy Customer Programmable
ERN	Call Forward Don't Answer Customer Programmable
ERT	Call Forward Busy/ Don't Answer Customer Programmable
ES3	Call Forwarding, Call Waiting, Speed Call 8, 3 Way calling
ES5	Call Forwarding, Call Waiting, Speed Call 30, 3 Way Calling
ES6	Call Waiting, Speed Call 8
ES6DX	Call Waiting, Speed Call 8
ES7	Call Waiting, Call Forwarding
ESA	Call Forwarding, Call Waiting, Speed Call 8
ESB	Call Forwarding, Speed Call 30, 3 Way Calling
ESC	3 Way Calling
ESF	Speed Call – 30
ESG	Call Forwarding, Call Waiting, Speed Call 30
ESHC3	2 Digit Speed Call
ESHC6	1 Digit Speed Call
ESHT3	2 Digit Speed Call (Individual)
ESHT6	1 Digit Speed Call (Individual)
ESL	Speed Call – 8
ESM	Call Forwarding Variable
ESR	Call Forwarding, Speed Call 8, 3 Way Calling
ESW	Call Waiting, Speed Call 30
ESX	Call Waiting
ESZ	Call Waiting Originating
ET3	Call Waiting, Speed Call 30, 3 Way Calling
ET5	Warm Line
ET8	Call Waiting, Speed Call 8, 3 Way Calling
ETC	Call Forwarding, Call Waiting, 3 Way Calling
EV2	Call Forwarding BL/DA Intraoffice
EVA	Call Forward Don't Answer
EVB	Call Forwarding BL/DA Intraoffice
EVD	Call Forwarding BL/DA Intraoffice
EVF	Call Forwarding BL/DA Intraoffice
EVH	2 Digit Speed Call
EVK	Call Forwarding BL/DA Intraoffice
EVO	Call Forwarding BL/DA Intraoffice
EZJ	1 Digit Speed Call
EZT	Call Waiting, Call Forwarding, 3 Way Calling, Speed Call 8&30

FAL	Foreign Listing
FBJ	Call Forward Busy
FCU	Call Forward Don't Answer Customer Programmable
FCY	Call Forward Busy Customer Programmable
FDJ	Call Forward Don't Answer
FFK7N	PreferredChoice ConveniencePak
FFKX2	ValueChoice PrivacyPak
FLF	Foreign Listing
FLT	Foreign Listing – NC
FNA	Alternate CL/Reference Listing
FOP	Call Forward w/o Call Completion
FOQ	Call Forward w/o Call Completion
FVJ	Call Forward Busy/ Don't Answer Expanded
FVK	Call Forward Outside CTX
GJE	Call Forward Busy POTS
GJJ	Call Forward Don't Answer POTS
GJK	Call Forward Busy/ Don't Answer POTS
GV2	2 Digit Speed Call
GVJ	1 Digit Speed Call
GVT	6 port Conference Call
GVV	2 Digit Speed Call Shared User
GVZ	1 Digit Speed Call Shared User
HBG	Call Trace PPU Block
HBQ	Continuous Redial PPU Block
HBS	Last Call Return PPU Block
HLA	Hot Line
HLN	Hot Line
HLZ	Hot Line
HME	One Number Service – Wireless
HU5	Call Waiting 3 Way Calling
HU8	Call Forward Variable Call Waiting 2 Digit Speed Call 3 Way
HUH	Call Waiting
HUK	Call Waiting Call forward Variable
HV4	Call Forward Busy/ Don't Answer Overflow
HWE	3 Way Call
HWJ	Call Forward Variable
HWZ	Call Forward Busy
HX2	Call Waiting Term Incoming